



FAQs for Genie Universal 4-Button Remote

(Software versions can be found etched into the back of the remotes)

1. How many different openers can you control with the Genie Universal Remote?

With the Genie Universal Remote, you can control a combination of up to 4 different garage door openers and/or gate receivers. Each of the 4 buttons on the remote programs individually of the others so having multiple brands of openers controlled by a single remote is not a problem.

2. Does this remote come with a visor clip or keychain option?

Each Genie Universal Remote comes standard with BOTH a visor clip or keychain option inside every box for maximum convenience.

3. What kind of batteries does the Genie Universal Remote use?

The Genie Universal Remote uses a single CR2032 coin cell battery. You can access this battery by removing the Phillips head screw on the back of the remote with a screw driver and then use a small coin (if needed) to pop open the case.

4. What openers are compatible with the Genie Universal Remote?

Any of the Genie Universal Remotes can control the most popular brands of garage door openers and gate receivers such as Genie®, Overhead Door®, Chamberlain®, Linear®, Wayne Dalton®, plus many more!

Overtime, we will implement additional manufacturers which means the compatibility list can and will change.

Please check our website for the most up to date compatibility list.

5. Will the Genie Universal Remote work with any other brand/specifications other than what is on this list?

For rolling code brands/specifications, no, the remote will not work on any other brands/specifications other than what is listed. For dip switch brands/specifications, it is possible if they are on the same MHz, however, without proper testing on individual units, this cannot be confirmed. Also remember, Genie® operator accessories should only be used on products produced 1993 and after that have functional safety sensors.

6. How do I clear the Genie Universal Remote and return it to factory setting?

On the universal remote, press and hold down button #3 while pressing button #4 - four times. The blue LED will give a long blink and then go out.



If the above does not work, clear the remote in the same manner you would clear original transmitters from the head. Please consult your opener manual for instruction. In most situations, clearing at the head will clear ALL RF devices (all transmitters/keypads).

If you have only one opener, you may also simply program over of what has previously been done.

7. When I press the universal remote buttons excessively, sometimes the white LED lights with every button press and the remote doesn't seem to be responding.

Leave the remote untouched for approximately 2 minutes or remove the battery and re-insert - then try the actions again.

8. Does the Genie Universal Remote use dip switches?

The product has this feature if the software version etched on the back is v1.1.4 or higher. The Genie Universal Remote does not use physical dip switches, but it does use “virtual dip switches” – or dip switch codes created by using specific button presses on the remote. Once in the mode to receive dip switch input, the user will press 1=UP, 2=MIDDLE and 4=DOWN to represent the location of the dip switches on the original product.

9. When working with dip switch style units, do I still need to program the remote to the opener head? *(The software etched on the back must be v1.1.4 or greater)*

After preparing the remote to receive one of the named units, do not program it to the opener head. Instead, press the button on the universal remote that you have selected and prepared WITHOUT programming it to the head – this should operate the opener.

10. When working with Chamberlain®/LiftMaster®/Craftsman® Yellow Learn Button units, I am having trouble programming the universal remote to the operator head/receiver.

Try these steps:

1. On remote, press and hold down button #2. (Reference FIG. 1)
2. While still holding down button #2, press button #4 four times - then release both buttons (blue LED begins flashing)
3. Press the remote button of your choice four times and then simply WAIT until the blue LED stops blinking and goes out (@15 sec).
4. Press and hold down the remote button you just chose - after the white LED blinks (@5 sec) - release button.
 - 4a. ONLY IF you had to manually change your Yellow Learn Button opener to a 390MHz due to interference issues - simply press and hold the button in the step above for 10 seconds - after the white LEDs blink for the second time - all LEDs will go out completely - then release the button. If you did not have to manually change the opener to 390MHz, ignore this line 4a.
5. On the opener, press the LEARN/PROGRAM button for 2-3 seconds - then release.
6. On the remote, press the button you chose ONE time. Opener will click.
7. On the opener, press the LEARN/PROGRAM button again for 2-3 seconds - then release.
8. On the remote, press the button you chose ONE time again. Opener will click again.
9. Test the button - programming is complete.

TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press

If you have completed the above steps and were not successful, and the remote you are working with is v1.1.7 or lower (purchased 2019-early 2020), try the below:

1. On remote, press and hold down button #2. (Reference FIG. 1)
2. While still holding down button #2, press button #4 four times - then release both buttons (blue LED begins flashing)
3. Press the remote button of your choice four times and then simply WAIT until the blue LED stops blinking and goes out (@15 sec).

4. On opener, press LEARN/PROGRAM button for 2-3 seconds and then release.
5. On remote, press button you chose ONE time. The opener will run. Let it run until it stops.
TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press.
6. On opener, press LEARN/PROGRAM button for 2-3 seconds again and then release.
7. On remote, press button you chose again ONE time. The opener will run. Let it run until it stops.
TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press.
8. Press the button and the opener should operate – programming is complete.

11. Are the buttons on the Genie Universal Remote pre-programmed?

Each of the 4 buttons on the Genie Universal Remote are pre-programmed with a popular opener manufacturer for your programming convenience. If you are not working with one of those brand openers or desire a different button setup than what is pre-programmed, no problem! You can easily change your button layout to your preference by following the regular programming instructions.

If you do want to use the pre-programmed buttons:

- Button 1: Genie Intellicode® I or Overhead Door CodeDodger® I
- Button 2: Chamberlain® with a PURPLE LEARN Button
- Button 3: Chamberlain® with an ORANGE/RED LEARN Button
- Button 4: Chamberlain® with a YELLOW LEARN Button



For all openers that are NOT Chamberlain YELLOW LEARN button:

1. On the garage door opener, press the LEARN/PROGRAM button for 2-3 seconds and then release.
2. On the universal remote, press and release the pre-set button that corresponds with your opener once every 2 seconds until the garage door opener operates. Programming is complete.

TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press

For all Chamberlain openers with a YELLOW LEARN button:

1. Press and hold down button number 4 - after the white LED blinks (@5 sec) - release button.
 - 1a. ONLY IF you had to manually change your Yellow Learn Button opener to a 390MHz due to interference issues - simply press and hold the button in the step above for 10 seconds - after the white LEDs blink for the second time - all LEDs will go out completely - then release the button. If you did not have to manually change the opener to 390MHz, ignore this line 1a.

2. On the opener, press the LEARN/PROGRAM button for 2-3 seconds - then release.
3. On the remote, press the button you chose ONE time. Opener will click.
4. On the opener, press the LEARN/PROGRAM button again for 2-3 seconds - then release.
5. On the remote, press the button you chose ONE time again. Opener will click again.
6. Test the button - programming is complete.

TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press

If you have completed the above steps and were not successful, and the remote you are working with is v1.1.7 or lower (purchased 2019-early 2020), try the below:

1. On the universal remote, press and hold down button #3 while pressing button #4 - four times. The blue LED will give a long blink and then go out.
2. On opener, press LEARN/PROGRAM button for 2-3 seconds and then release.
3. On remote, press button #4 ONE time. The opener will run. Let it run until it stops.
4. TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press.
5. On opener, press LEARN/PROGRAM button for 2-3 seconds again and then release.
6. On remote, press button #4 again ONE time. The opener will run. Let it run until it stops.
7. TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press.
8. Press the button and the opener should operate – programming is complete.

12. What is the “Teach & Pair” (or “cloning”) feature and what do I need to do to use it?

If your remote has a software version of v1.1.8 or lower, you have access to a “Teach & Pair” function. The “Teach & Pair” (or “cloning”) feature is just another option offered to create an additional remote. To use the “Teach & Pair” (or “cloning”) feature for programming, an existing operational remote is required. The user can put the Genie Universal Remote into a ‘pairing mode’ – the user then presses a button on the existing working remote while the Genie Universal Remote “listens”. The Genie Universal Remote is then able to repeat back what it heard, “cloning” your existing remote transmission. Programming the remote to the opener head is still required to complete the process for rolling code products.

13. I definitely have a remote with a software version of v1.1.8 or lower, but am having trouble with the “TEACH & PAIR” method – the universal remote does not seem to recognize the operational remote transmission.

Be sure to vary the distance between the universal remote and the operational remote. Try touching them together, also try up to 4” apart. Always put the operational remote to the side of the universal transmitter with button numbers 1 and 3 for best results.



*Non-universal remote image shown is for example purposes only.
Any Genie remote may be used for this function.*

14. When working with Marantec® products, what is the best method to program with? *(Software versions can be found etched into the back of the remotes)*

For remotes with software versions marked v1.1.8 and lower:

- If you have no other remotes or keypads that you are using or plan to use with the operator, the LEARN method will work and you will program to the head as the instructions indicate.
- If you DO have additional remotes and/or keypads that you already use with the operator, you should use the TEACH & PAIR method only to alleviate the risk of interfering with products already programmed and working. For this scenario, you will not program the remote to the operator head.

15. Can the universal remote be used to program HomeLink® into a car?

In certain versions of HomeLink® (versions 4 and 5), it is possible to use the universal remote to program the HomeLink® in a vehicle. These brands/specifications can be used to program a vehicle:

Genie®	315/390 MHz, Intellicode® I, 1995-current
	390 MHz, 9 & 12 Switch/2 Position Dip Switch, 1993-1995
Overhead Door	315/390 MHz, CodeDodger® I, 1995-current
	390 MHz, 9 Switch/3 Position Dip Switch, 1993-1995
Chamberlain® LiftMaster® Craftsman®	Green Learn Button, 390 MHz, Billion Code®, 1993-1995
Linear®	318 MHz, Mega Code®
Wayne Dalton®	372.5 MHz, Rolling Code, 1999-current
Ryobi®	372.5 MHz, Rolling Code
Guardian®	303 MHz, Fixed Learn Code
Xtreme® Brand	303 MHz, Fixed Learn Code
Marantec®	315 MHz, Fixed Learn Code

Visit the [HomeLink® website](#) for HomeLink programming assistance.

16. Can the HomeLink® button from a car be used as the existing operational remote with the TEACH & PAIR method to create a new remote?

Your remote must have a software version of v1.1.8 or lower.

In certain versions of HomeLink® (versions 4 and 5), it is possible to use HomeLink® from a vehicle as the existing operational remote in the TEACH & PAIR programming method to create a new remote. These brands/specifications can be used to create a new remote:

Genie®	390 MHz, 9 Switch/2 Position Dip Switch, 1993-1995
Overhead Door	390 MHz, 9 Switch/3 Position Dip Switch, 1993-1995
Chamberlain® LiftMaster® Craftsman®	Orange/Red Learn Button, 390 MHz, Security +®, 1996-2005
	Yellow Learn Button, 390 MHz, Security +2.0®, 2011-current
	Green Learn Button, 390 MHz, Billion Code®, 1993-1995
Linear®	318 MHz, Mega Code®
Guardian®	303 MHz, Fixed Learn Code (version 5 only)
Xtreme® Brand	303 MHz, Fixed Learn Code (version 5 only)
Marantec®	315 MHz, Fixed Learn Code

Visit the [HomeLink® website](#) for HomeLink programming assistance.